ASQA Audit Results

The PQS must publish the following minimum audit information:

1. Audit date: 09/12/13

2. Qualifications audited (i.e. list all qualifications audited on the above date)
   BSB51107 – Diploma of Management
   SIT30112 – Certificate III in Tourism
   SIT30712 – Certificate III in Hospitality
   SIT50212 – Diploma of Events

3. Audit outcomes:

   a) Audit non-compliance identified: Yes or No

   Yes

   b) A summary of significant and/or critical non-compliances (if applicable) and actions taken to rectify

   STD 15.3
   • The RTO did not provide evidence to demonstrate that its nominated staff for the training and assessment of SIT50212 Diploma of Events are consistent with the requirements of the Training Package. Refer to SNR 15.4 for further details.
   • The RTO did not provide evidence to demonstrate that its training and assessment materials for 8S851107 Diploma of Management, SIT30112 Certificate III in Tourism and SIT50212 Diploma of Events are consistent with the requirements of the relevant Training Package. Refer to SNR 15.5 for further details.

   Analysis of rectification evidence:
   • The RTO provided rectification evidence which addressed the non-compliances outlined in SNRs 15.4 and 15.5 which is sufficient evidence to rectify SNR 15.3.

   STD 15.4
   • The RTO did not provide evidence to demonstrate that its nominated trainer and assessor for SIT50212 Diploma of Events, Dayna Robb, continues to develop her vocational education and training (VET) knowledge and skills and trainer/assessor competence.

   Analysis of rectification evidence:
   • The RTO provided evidence of VET professional development dated 21 May 2013 to demonstrate that its nominated trainer and assessor for SIT50212 Diploma of Events, Dayna Robb, continues to develop her vocational education and training (VET) knowledge and skills and trainer/assessor competence.

   STD 15.5
   Assessment including Recognition of Prior Learning (RPL):
   BSBMGT515A Manage operational plan, SITTSSL303 Sell tourism products and services, BSBADM502B Manage meetings, SITTSITSL308 Use a computerised reservations or operations system, SITXEVT401 Plan in-house events or functions, SITXEVT503 Manage event staging components

   Analysis of rectification evidence:
   • The RTO provided a complete suite of assessment tools for the above units that fully address the requirements of the relevant Training Package, are conducted in accordance with the principles of assessment and rules of evidence and meet workplace requirements. The assessment tools included clear information about assessment requirements for assessors and students and were accompanied by marking guides outlining criteria for acceptable performance. The RTO provided records of validation meetings to demonstrate that the above units of competency had been systematically Validated.

   STD 18.1

   • The non-compliances identified at audit demonstrated that the RTO's Chief Executive had not ensured that the RTO complies with the VET Quality Framework within all of the operations of the RTO's scope of registration.

   In order to become compliant, the organisation is required to:
   • Rectification of all non-compliances outlined in the audit report is sufficient evidence to rectify SNR 18.1.

   c) Non-compliances rectified: Yes or No or Not applicable.

   Yes